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I. PREMIUM SEATING DEPARTMENT CONTACT INFORMATION

PREMIUM SEATING STAFF

The Premium Seating Sales and Service Department is dedicated to meeting the needs of our Premium Suite and Seat holders. All members of the Premium Seating Sales and Service staff are fully trained and especially sensitive to the unique needs of our premium clients, and will handle all questions and accommodations in a timely manner.

Michele Kajiwara - Director, Premium Seating

Michele Kajiwara oversees The Home Depot Center Premium Seating Department. This includes, marketing, sales, service and ticketing for all Premium Suite and Seat clients.

Alicia Fox - Manager, Premium Seating Services

Alicia Fox is responsible for the day-to-day operation of Premium Seating Services. This includes suite or seat payments, contracts, ticket issues, suite catering and client special requests.

Jose Felix - Manager, Premium Seating Ticketing

Jose Felix is responsible for the day-to-day management of tickets and parking passes for our premium clients including season tickets and special event tickets at The Home Depot Center and STAPLES Center, as well as other AEG events.

IMPORTANT TELEPHONE NUMBERS

Michele Kajiwara, Director Premium Seating	(310) 630-2010
Alicia Fox, Manager Premium Seating Services	(310) 630-2091
Jose Felix, Manager Premium Seating Ticketing	(310) 630-2023
Ashley Rojas, Premium Seating Service Coordinator	(310) 630-2160
William Im, Sales Account Executive	(310) 630-2078
Greg DeLuca, Sales Account Executive	(310) 630-2158
Brittany Coulter, Sales Account Executive	(310) 630-2011
General Luxury Seating Information	(877) 604-8777
Premium Seating Services Fax Line	(310) 630-2026
Stadium Club Reservations	(310) 630-2100
Team LA Merchandise Store	(310) 630-2260

Mailing and Shipping Address

The Home Depot Center
Premium Seating Department
18400 Avalon Blvd. Suite #100
Carson, CA 90746

II. PREMIUM SEATING ACCOUNT MANAGEMENT

ASSIGNING AN ACCOUNT ADMINISTRATOR

An account administrator(s) must be identified prior to the start of the season. The administrator will be responsible for distributing tickets, parking passes and all event announcements. Order forms for non-covered events will be sent to the administrator(s). The Premium Seating Services department will only be responsible for sending event announcements to the identified account administrator(s).

ACCOUNT INFORMATION AND UPDATES

It is important that you keep an updated mailing address, telephone number, fax number and email address on file with the Premium Seating Services Department. Changes can be made by the main licensee by sending a letter on company letterhead via fax or an email to the Premium Seating Services Department.

CONTRACTS

A signed contract must be received from the account administrator prior to the start of the initial contract year term. Premium Suite and Seat contract terms are three (3), five (5), seven (7) or ten (10) year terms. Each contract year commences March 1st and ends on the last day of February the following year. The account administrator may extend the terms at any point during the contract by contacting the Premium Seating Services Department.

INVOICES AND BILLING OF LICENSE FEES

The annual Premium Suite or Seat license fee is due by March 1st of each year, in advance of the upcoming season. An invoice for the Premium Suite or Seat license fee will be mailed at least 30 days prior to the due date. Payment for the license fee may be made by check or credit card. For questions concerning invoices, please call the Premium Seating Services Department.

PREMIUM SUITE OR SEAT RELOCATIONS

Premium Suite or Seat relocations may be requested prior to the start of each contract year, pending availability. You will be given the opportunity to request a suite or seat relocation on your annual license fee invoice. For available suite or seat locations, you may also contact the Premium Seating Services Department.

ACCOUNT MANAGER INSTRUCTIONS

Each Premium Suite or Seat holder has the ability to manage their account online through Account Manager. Account Manager gives clients the ability to pay invoices, print or forward tickets or purchase special event tickets. To access Account Manager please follow these instructions:

1. Visit www.homedepotcenter.com/accountmanager (you can also log on by clicking on the Account Manager link on The Home Depot Center home page or Premium Service Central page).
2. Log on with your Account ID and Password (please call the Premium Seating Services Department if you need help with your ID or password).
3. Once you are logged on, you will have the option to View Open Invoices, View Completed Invoices, View Tickets, Print or Email Tickets, Purchase Special Event Tickets or View/Change Account Settings.

WAYS TO UTILIZE YOUR TICKETS

Following you will find a list of ways to utilize your tickets throughout the season:

25 Business Uses:

1. Use them to close new business.
2. Entertain your clients.
3. Improve morale amongst co-workers.
4. Help part-time workers feel more like a part of the organization.
5. Reward suppliers and vendors who consistently meet your deadlines.
6. Run a sales contest and reward the winners.
7. Strengthen relationships with people who refer business.
8. Entertain a long term client and say "thanks."
9. Take one of your smaller accounts and grow their business with you.
10. Reward employees who come up with savings suggestions.
11. Show appreciation for the on-time delivery.
12. Reward employees who are accident free inside the shop.
13. Win back a client who had a problem or complaint.
14. Take someone out who does business with your competitor.
15. Package them with a product to promote sales.
16. Welcome a new employee to the company.
17. Congratulate a recent employee on an engagement, promotion, etc.
18. Give them to your assistant on Administrative Assistant's Day.
19. Give them to a manager whose department exceeds its goals.
20. Give them to a front-line person who appeases an angry client.
21. Show your appreciation to a company intern.
22. Give them to an employee who doesn't get commission to boost morale.
23. Reward the department that hits its quota for the week or month.
24. Give them to your department that deals with upset clients.
25. Surprise an employee who might be visiting from out of town.

25 Personal Uses:

1. Enjoy time with family or friends.
2. Advance your career by networking with recruiters/employers.
3. Offer them to someone who has given you helpful business advice.
4. Thank your neighbor who takes care of your pets, gets your mail, etc.
5. Give them to your child's teacher or coach as a thank you.
6. Donate tickets to charities, churches or kids programs.
7. Offer your tickets to your accountant/lawyer who has done a great job.
8. Congratulate a friend on an engagement, anniversary or promotion.
9. Enjoy a Valentine's treat by taking someone special to a game.
10. Give them to someone to whom you owe a favor.
11. Use them as a birthday gift.
12. Reward your children for getting good grades.
13. Use tickets to raise money in an auction or raffle.
14. Use them to treat a service person (mechanic, electrician, maid, etc.).
15. Give them to a team you sponsor.
16. Give them to a member of a club you join (Lion's Club, Kiwanis, etc.).
17. Give them to a friend or family member who's visiting from out of town.
18. Thank your dry cleaner for consistent service.
19. Offer tickets to your babysitter as a thank you.
20. Give tickets to your landscaper, dentist, doctor, etc.
21. Share tickets with your paperboy, doorman or mailman.
22. Use tickets as a holiday stocking stuffer.
23. Surprise your husband or wife with a nice night on the town.
24. Reacquaint yourself with an old high school or college friend.
25. Take a date to the game.

DONATING TICKETS

If you are not able to utilize your tickets for a specific event and would like to donate them to The Home Depot Center Charitable Foundation, LA Galaxy Foundation or Chivas USA Foundation, please call the Premium Seating Services Department. Please inform us of your intent to donate tickets at least 2 weeks or more prior to the event date if possible, so that the Foundation may have time to find a group or organization to benefit from your generosity. The Home Depot Center Foundation works with some great local charities including:

- All-Stars After School Youth Programs
- American Cancer Society
- American Red Cross
- Big Brothers/Big Sisters
- Boy Scouts of America
- Boys & Girls Club of Carson
- Center for Community & Family Services, Inc.
- Charlotte's House
- El Nido Family Centers
- LAUSD
- LA Scores
- Make-A-Wish Foundation

Donating tickets (continued)

- Marine Toys for Tots Foundation
- Operation Teddy Bear
- Safe Passage Tennis Program
- UNCF
- UNICEF
- And more...

The Foundation will provide you with a tax donation form for your files after the event. For more information about The Home Depot Center Charitable Foundation please visit www.homedepotcenter.com.

ACCESSING PREMIUM SEAT INFORMATION VIA THE WEB

All of the information included in the service manual is also available on the Premium Seating Services Central Webpage. You can access the page through The Home Depot Center homepage by clicking on the Premium Service Central link, or by visiting www.homedepotcenter.com/premiumservice.

III. PREMIUM SUITE INFORMATION

SUITE BENEFITS

As a Premium Suite Holder, you will enjoy the best in premium seating and VIP benefits at The Home Depot Center including:

- All LA Galaxy, Chivas USA and Los Angeles Sol home games, including playoffs
- All ticketed events in the Soccer Stadium
- VIP parking passes in Lot 15 (four per suite)
- Suite catering (optional)
- Exclusive American Express Stadium Club restaurant & bar membership
- Access to Concourse Club lounge/bar
- Private VIP entrance exclusive to Premium Suite and Seat holders
- VIP Will Call exclusive to Premium Suite and Seat holders
- Presale ticket purchase priority to select STAPLES Center and AEG events
- Exclusive team events (LA Galaxy, Chivas USA and Los Angeles Sol)
- Private suite holder events
- On-site event premium service staff
- 20% discount on merchandise at Team LA stores with Team LA discount card
- 20% discount on Event Suite and Terrace Loft purchases (not applicable to Premium games)
- Field Tours and Underground passes for all games available on a first come/first served basis
- Wine Room reservations available for special occasion in the Stadium Club, based on availability. Must reserve 2 weeks in advance.
- Birthday messages on the jumbotron with advance notice
- Special access to Home Depot Center practice tennis courts and soccer fields
- Opportunities to have your kids participate in opening ceremonies on the field
- Discounts on Stadium Club event rentals for corporate events/meetings
- Welcome/Orientation event for opening night
- Special “surprise” perks when you carry your tickets in our VIP credential

SUITE ACCESS

Suite access begins 90 minutes prior to each event. Access ends 30-60 minutes after each event. Suites will remain locked until a guest arrives with the appropriate ticket for the suite. A Guest Service Representative located near the suite will have a key to unlock the door. If your suite is located on the main concourse (MC1-MC20), you can scan your ticket barcode at the ticket scanner located by the door to gain entrance into the suite.

When there are multiple events on the same day, access to the suite before and after each event may be limited to provide proper cleaning and security checks. Suite holders must exit between events and return with the appropriate ticket for the next event.

During a non-public event, such as a private convention, major awards show or trade show, suite holders will not have access to the suite or event.

GUIDELINES FOR SUITE HOLDERS AND GUESTS

The following guidelines are provided to assist suite holders in operating the suite with success:

- ★ Only suite holders and guests with a suite ticket or guest pass have access to the suite concourses and private suites. A suite guest pass is not a ticket into the stadium. *Please keep your suite tickets in your possession at all times.*
- ★ A suite ticket does not allow access into other suites.
- ★ No one under the age of 18 is permitted in the suite unless accompanied by a supervising adult.
- ★ The use of unlawful drugs is strictly prohibited. Alcoholic beverages will not be served to, and may not be consumed by, anyone under the age of 21.
- ★ Suite holders are responsible for the conduct of suite guests at all times. Suite holders and guests should act responsibly and refrain from using offensive language and behavior.
- ★ If an item is left behind, please contact the Premium Seating Services Department and provide a description of the item and the date it was left. We will make every attempt to locate the item for you.
- ★ If a suite holder or guest enters an unauthorized area, he/she will be held responsible for any damages or theft.
- ★ All beverages must be poured into a plastic cup entering the terrace seating area or prior to leaving the suite.

GUEST PASSES

Two (2) guest passes for Los Angeles Galaxy, Chivas USA and Los Angeles Sol games will automatically be included with your season tickets. Two (2) guest passes for all special events will be included with your allotted tickets. A guest pass is not a ticket into the stadium. A guest pass allows access to visit a suite holder for a limited period of time provided he/she has a ticket to that event. A guest pass holder cannot remain in the suite for the duration of the event and is expected to return to his/her seat after a reasonable amount of time.

SUITE AMENITIES

Cabinets

Levy Restaurants has access to one cabinet for your suite's liquor purchases and re-stock. This cabinet is unlocked before each event by your suite attendant unless we are notified otherwise by the Suite Administrator.

Refrigerator

Each suite features two refrigerators. The refrigerators feature adjustable tempered glass shelves, an interior light and a high-gloss black door panel. The refrigerators are unlocked for each event unless otherwise requested by the Suite Administrator.

Telephone

The telephone in the suite contains a telephone line for outgoing internal calls only. The internal extension numbers are listed in the suite.

Suite holders may purchase a direct line for the suite in order to receive outside calls. There is an installation charge of \$150.00 and a monthly charge of \$75.00. Please contact the Premium Seating Services Department to order a direct line.

A Home Depot Center directory will be placed in each suite, providing dialing instructions and key internal extensions. To place a call to an extension within The Home Depot Center, dial the last four digits of the number.

A Telecommunications Device for the Deaf (TDD) unit is available upon request should a suite holder or a guest need to receive a message while in the suite. Please make arrangements in advance with your Premium Seating Service Representative or with our Guest Services Department at (310) 630-2055.

Television

Each suite is equipped with one television monitor and features cable television provided by Time Warner Cable. The monitor in the suite provides the opportunity to view other sporting events or programs as well as the in-house Home Depot Center TV channel. Remote controls are available upon request.

For selected events such as concerts, the television sets may be turned off at the request of the promoter, producer or performing artist.

SUITE CATERING

Levy Restaurants provides suite catering in the Premium Suites and Event Suites for all LA Galaxy, Chivas USA and Los Angeles Sol games, as well as select special events. Catering can be pre-ordered prior to the event by contacting the Premium Seating Services Department. Suite catering menus and order forms are available at www.homedepotcenter.com/premiumservice.

MAINTENANCE POLICIES

Maintenance

The Home Depot Center operations staff performs ongoing preventative maintenance and detailed checks in the suites throughout the year. Maintenance for the normal wear-and-tear of the furniture and fixtures in the suite is the responsibility of The Home Depot Center. Repairs for damage to the suite furniture, fixtures and equipment beyond normal wear and tear will be billed to the suite holder.

For maintenance problems during an event, please contact a Guest Service Representative or call Guest Services at (310) 630-2055. The Home Depot Center operations staff will be notified to fix the problem as soon as possible.

Cleaning

The Home Depot Center housekeeping staff will clean the suite after each event. Any extraordinary cleaning costs resulting from the misuse or abuse of the suite by the suite holder or its guests will be billed to the suite holder. For assistance during an event, please see your suite attendant or call a Guest Service Representative at (310) 630-2055.

Decorations and Personal Items

Placement of items such as artwork and corporate logos is restricted as set forth in the Suite License Agreement. Any artwork or logos permissible under the Suite License Agreement will be subject to prior approval by The Home Depot Center and must be hung by Home Depot Center staff or its authorized vendor. Please contact the Premium Seating Services Department to obtain approval and to make arrangements to install artwork or logos in the suite. The Home Depot Center is not liable for any theft of, loss of, or damage to, personal property brought into the suite by the suite holders or their guests.

IV. PREMIUM SEAT INFORMATION

PREMIUM SEAT BENEFITS

As a Premium Seat Holder, you will enjoy spectacular seats, exclusive benefits and other conveniences offered at The Home Depot Center, including:

- All LA Galaxy, Chivas USA and Los Angeles Sol home games, including playoffs
- All ticketed sporting events in the Soccer Stadium
- First right of refusal to purchase seats not included in your seat package
- VIP parking passes in Lot 10
- In-seat food and beverage service
- Exclusive American Express Stadium Club restaurant & bar membership
- Access to Concourse Club lounge/bar
- Private VIP entrance exclusive to Premium Suite and Seat holders
- VIP Will Call exclusive to Premium Suite and Seat holders
- Presale ticket purchase priority to select STAPLES Center and AEG events
- Exclusive team events (LA Galaxy, Chivas USA and Los Angeles Sol)
- Private club seat holder events
- On-site event premium service staff
- 20% discount on merchandise at Team LA stores with Team LA discount card
- 20% discount on Event Suite and Terrace Loft purchases (not applicable to Premium games)
- Field Tours and Underground passes for all games available on a first come/first served basis
- Wine Room reservations available for special occasion in the Stadium Club, based on availability. Must reserve 2 weeks in advance.
- Birthday messages on the jumbotron with advance notice
- Special access to Home Depot Center practice tennis courts and soccer fields
- Opportunities to have your kids participate in opening ceremonies on the field
- Discounts on Stadium Club event rentals for corporate events/meetings
- Welcome/Orientation event for opening night
- Special “surprise” perks when you carry your tickets in our VIP credential

PREMIUM SEAT ACCESS

Premium seat holders will be able to access their seats once the VIP gate entrance is open, which is generally one hour and forty-five minutes prior to the start of an event.

IN-SEAT SERVICE

In seat food and beverage service is available for select events at The Home Depot Center. Alcoholic beverages cannot be served in the premium seat section, due to California State Laws. However, alcoholic beverages can be purchased in the Concourse Club, in the American Express Stadium Club restaurant & bar or at Concessions on the main concourse.

V. EVENTS

LOS ANGELES GALAXY, CHIVAS USA AND LOS ANGELES SOL SCHEDULES

Season tickets to all Los Angeles Galaxy, Chivas USA and Los Angeles Sol home games are included in your contract. Tickets for the LA Galaxy, Chivas USA and Los Angeles Sol regular season games are mailed prior to the start of each season. All LA Galaxy, Chivas USA and Los Angeles Sol "bonus" game tickets will be included in your season ticket booklet at the beginning of the season.

2009 LA GALAXY SCHEDULE

<u>Date</u>	<u>Opponent</u>	<u>Time (PST)</u>
Sunday, March 22	D.C. United	12:00pm
Saturday, April 4	Colorado Rapids	7:30pm
Saturday, April 11	Chivas USA	7:30pm
Saturday, May 2	NY Red Bulls	7:30pm
Sunday, May 17	Columbus Crew	12:00pm
Saturday, May 30	KC Wizards	7:30pm
Saturday, June 13	Real Salt Lake	7:30pm
Sunday, June 28	Houston Dynamo	8:00pm
Saturday, July 4	NE Revolution	8:00pm
Saturday, August 15	Seattle Sounders FC	8:00pm
Saturday, August 29	Chivas USA	8:00pm
Saturday, September 12	FC Dallas	7:30pm
Saturday, September 19	Toronto FC	7:30pm
Friday, October 2	Chicago Fire	8:00pm
Saturday, October 24	SJ Earthquakes	7:30pm

2009 CHIVAS USA SCHEDULE

<u>Date</u>	<u>Opponent</u>	<u>Time (PST)</u>
Saturday, March 21	Colorado Rapids	7:30pm
Sunday, April 5	Columbus Crew	5:00pm
Saturday, April 18	Seattle Sounders FC	7:30pm
Saturday, April 25	FC Dallas	7:30pm
Saturday, May 9	Real Salt Lake	7:30pm
Saturday, May 16	D.C. United	8:00pm
Thursday, May 28	Chicago Fire	7:30pm
Saturday, June 6	Seattle Sounders FC	7:30pm
Saturday, July 11	LA Galaxy	7:30pm
Saturday, August 22	NE Revolution	12:00pm
Saturday, September 26	NY Red Bulls	7:30pm
Saturday, October 10	KC Wizards	7:30pm
Saturday, October 17	SJ Earthquakes	7:30pm
Sunday, October 25	Houston Dynamo	1:00pm

2009 LOS ANGELES SOL SCHEDULE

<u>Date</u>	<u>Opponent</u>	<u>Time (PST)</u>
Sunday, March 29	Washington Freedom	3:00pm
Sunday, April 19	FC Gold Pride	1:00pm
Sunday, May 10	Boston Breakers	1:00pm
Friday, May 15	Sky Blue FC	7:30pm
Saturday, May 30	Saint Louis Athletica	4:00pm
Wednesday, June 3	Chicago Red Stars	7:30pm
Sunday, June 7	Washington Freedom	3:00pm
Sunday, June 21	FC Gold Pride	3:00pm
Saturday, June 27	Chicago Red Stars	12:00pm
Wednesday, July 8	Saint Louis Athletica	12:00pm

MONTHLY EVENT CALENDAR

Each month, an event calendar will be emailed to all premium seat administrators outlining the upcoming events for the month.

The event calendar can also be accessed on the Premium Service Central website at www.homedepotcenter.com/premiumservice.

EVENT ANNOUNCEMENTS

When an event is booked at The Home Depot Center, the event announcement will be emailed to the account administrator(s) outlining the name of the event or performer, the date and time and other pertinent information.

If an event is not included in the premium seat package, the Premium Seat administrator(s) will receive the event announcement and Premium Seat ticket order form by email and will be responsible for distributing the information to the co-licensee(s). It is essential that the administrator(s) have a working email address in order to receive event notifications.

The Home Depot Center is not responsible for any email that is not received. If we do not receive your Premium Seat ticket order form for an event or if you miss the deadline to order tickets, we will release your Premium Seats for public sale. However, we will try to accommodate any late requests the best we can. As a general rule, the Premium Seat holder will have approximately 48-72 hours to return the order form.

OTHER EVENTS

Covered Events (suites)

Each year, The Home Depot Center will host a number of entertainment events, including concerts, family shows and various sporting events. Most events are included and do not require the suite holder to purchase tickets. The tickets for covered events are sent to the Suite Administrator approximately two weeks prior to each event.

Non-Covered Events (premium seats)

Each year, The Home Depot Center will host a number of entertainment events, including concerts, family shows and various sporting events. If the event is not covered in the premium seat package, an event notice and Premium Seat ticket order form will be sent via email to the Premium Seat administrator(s). Payment for the non-covered event tickets must be made by credit card. Checks and cash cannot be accepted. The tickets will be mailed to the Premium Seat administrator approximately two weeks prior to each event.

Non-Public Events (suites and premium seats)

Premium Suite and Seat holders do not have access to tickets for non-public events, which include, but are not limited to, conventions, conferences, trade shows, charitable events, political events, graduations and religious gatherings.

Cancelled or Rescheduled Events

In the unlikely event that a game or event is cancelled or rescheduled, the Premium Seating Services Department will provide Premium Suite and Seat holders with details regarding refunds, if applicable, or alternate performance dates.

Bonus Games

The LA Galaxy, Chivas USA and Los Angeles Sol schedule “bonus” games throughout the season. Bonus game tickets will be included with your season ticket package. Once a bonus game is scheduled, Premium Seating Services will send an announcement informing you of which bonus game ticket to use.

VI. TICKETS

TICKET INFORMATION

Suites

Suite holders automatically receive the allotted number of tickets for all covered events at The Home Depot Center. Suite tickets represent the theater-style seats in front of the suite as well as the bar stools in the suite. Although the tickets are numbered, the theater-style seats and bar stools are not, so seating is open for suite holders and guests.

Please note that all suite holders and guests must have a suite ticket. Children 24 months and older are also required to have a ticket. However, for family shows and concerts, the ticket policy is determined by the promoter/producer. Some shows may require that all guests, including children under twenty-four months, have a ticket.

TICKET DISTRIBUTION

Mailing Tickets

Tickets will be sent only to the designated Premium Suite or Seat administrator, who is responsible for distributing tickets.

Premium Suite and Seat tickets to Home Depot Center events will be mailed at The Home Depot Center's expense via Federal Express or UPS to the administrator prior to the beginning of each season. Tickets to all other events will be mailed via Federal Express or UPS two weeks prior to the event. An email confirmation will be sent to the administrator following the order deadline confirming receipt of the order.

Please note that the resale of Suite or Premium Seat tickets is strictly prohibited, as stipulated in the License Agreement. The Home Depot Center reserves the right to take appropriate action or terminate a Suite or Premium Seat holder's License Agreement if this policy is violated.

Forwarding Tickets via Account Manager

Tickets may be printed or forwarded via Account Manager. If you should lose tickets, you can reprint them through Account Manager. Please note however, that the original tickets will be voided once the tickets have been reprinted or forwarded. There are no Ticketmaster fees associated with this function.

VIP Will Call

Premium Suite or Seat holders may request tickets to be left at VIP Will Call Window #12 at The Home Depot Center Southwest Box Office.

To ensure that all tickets are released to the proper individual, all guests must show photo identification. If the designated person cannot pick up the tickets, the Premium

Suite or Seat administrator should fax a letter or send an email to Premium Seating Services noting the change from one individual to another. Tickets will not be released to an unauthorized individual.

The Home Depot Center Box Office hours of operation are as follows:

- Monday through Friday: 10:00am-6:00pm
- Saturday and Sunday: 3 hours before event (box office may be closed on non-event days)
- Box Office closes 90 minutes after the start of each event

TICKET EXCHANGE

LA Galaxy, Chivas USA and the Los Angeles Sol will allow premium seat ticket exchanges for select events throughout the season. If you are not able to use tickets for a particular event, and want to exchange them for an upcoming available event, please contact the Premium Seating Services Department. A list of ticket exchange games will be emailed to clients at the beginning of the season. If you would like all of your tickets located together, we will relocate your seats to the best available for the event.

PURCHASING ADDITIONAL TICKETS

Event Suites

Six (6) Event Suites are available for rent on a per-event basis. Located at the south end of the soccer stadium, they are ideal for entertaining larger groups. Full catering service by Levy Restaurants is available during most events. Please call Premium Seating Sales for pricing and availability at 877-604-8777.

Terrace Lofts

Five (5) Terrace Lofts are available to rent for select events throughout the season. The Terrace Lofts are located on the roof-top level adjacent to the Press Box, above the Luxury Suites, with great views of the entire stadium. Terrace Lofts can be sold in blocks of 10 tickets or up to 50 tickets for the entire space. Food and beverages are included in the price of the Terrace Loft ticket. Please call Premium Seating Sales for pricing and availability at 877-604-8777.

Premium Seat Packages

If you have a need to purchase a group of premium seats for an individual event, please call Premium Seating Sales for pricing and availability at 877-604-8777.

Other AEG Events

The Premium Seating Services staff will make every effort to offer as many special event tickets as possible through AEG.

Special Ticket Offer Deadlines

As a general guideline, ticket offers have a deadline of 48 hours. Ticket offers are sent to the account administrator(s) via email, who are responsible for placing the ticket order on time. If an order is received after the deadline, we will make every effort to accommodate the request, however there are no guarantees that tickets will be secured.

REFUNDS, EXCHANGES AND CANCELLATIONS

There are no refunds, exchanges or cancellations once a ticket order has been submitted. If a guest is not able to attend the event, we suggest that another guest be invited. If tickets have been left at Will Call, please fax a letter or send an email to Premium Seating Services authorizing us to change the name to the new guest.

LOST OR STOLEN TICKETS

Tickets must be treated like cash. We recommend that they be kept in a secure place. Lost or stolen tickets can be replaced only under the conditions set forth by management and only to the Premium Suite or Seat holder. The exact row and seat location of the lost or stolen tickets must be known for replacement.

If a ticket is lost or misplaced, please make arrangements to have a duplicate ticket printed. The charge must be placed on a credit card. All reprinted tickets will be charged a non-refundable reprint fee of \$10.00 per ticket and can be picked up at VIP Will Call located at Window #12 at the Southwest Box Office.

The ability to purchase a replacement ticket is a privilege and may be suspended in the event of repeated requests.

RESTRICTED VIEW POLICY

Suites

If the stage configuration of an event happens to restrict the view from a suite, the suite holder will receive an event notice indicating this circumstance.

In addition to suite tickets, the suite holder receives, at no charge, the same number of tickets in the best available area in the stadium. Extra suite tickets are not available for purchase in this case. Suite holders still have access to the suite before and during the event in order to entertain guests.

Premium Seats

If the stage configuration of an event happens to restrict the view from the Premium Seats, the Premium Seat holder will receive an event notice indicating this circumstance.

In lieu of the regular seats, the Premium Seat holder receives, at no charge, the same number of tickets in the best available area of the Stadium.

VII. FOOD AND BEVERAGE SERVICE

THE AMERICAN EXPRESS STADIUM CLUB

The American Express Stadium Club restaurant and bar is located at the South end of the stadium above the main plaza and is open to Premium Suite and Seat holders for dinner and drinks before and during events. The Stadium Club opens at the same time as VIP gates, which is generally one hour and forty-five minutes prior to the start of an event. The main bar is typically open one hour after most events. The Stadium Club may be closed at times during events for private functions.

Reservations are required for dining in the American Express Stadium Club. Everyone entering the American Express Stadium Club must have a Premium Suite or Seat ticket. Reservations are accepted two weeks prior to an event on a first-come, first-served basis by calling (310) 630-2100. When making a reservation, you will be required to give your Suite number or Premium Seat location or Account ID.

A Chef's Table is available for all LA Galaxy and Chivas USA games, as well as other select events. For other events, an a-la-carte menu might be offered.

IN-SEAT FOOD AND BEVERAGE SERVICE (club seat only)

Premium Seat holders receive in-seat food and beverage service provided by Levy Restaurants. Payment for food and beverage service must be made when your order is delivered. In-seat food and beverage service is available during all Los Angeles Galaxy and Chivas USA games and select special events.

SUITE CATERING (premium suites or event suites)

Premium Suite and Event Suite holders can order food and beverages in their suite. Pre-orders may be placed three (3) business days prior to the event, while a day of event menu is available in the suite during the event. Food can typically be ordered through halftime of an event.

CONCOURSE CLUB BAR

The Concourse Club on the main concourse has a full-service bar for most events. Premium Suite and Seat holders may access the Concourse Club through 4 access points on the main concourse, or via the elevators on the west side of the stadium.

A Farmer's Market stand located in the Concourse Club offers healthy, fresh food options for LA Galaxy events, as well as other select events.

CONCESSIONS STANDS

The Home Depot Center offers a wide variety of snacks, food and beverages throughout 17 permanent refreshment stands in the facility; 15 refreshment stands in the soccer stadium and two in the tennis stadium. A variety of food choices are available and include:

- Goalies Grill – chicken tenders, burgers and fries
- The Market – pizza, nachos, hot dogs and salads
- El Mercado – Camacho’s nachos, tacos and tostada salads

In addition to the 17 permanent refreshment stands, The Home Depot Center will provide several portable refreshment stands for events taking place outside of the soccer and/or tennis stadiums.

You can also find food in The Home Depot Center’s Nescafe Kick, located on the south end of the soccer stadium on the main plaza. The Kick menu features specialty coffee drinks, smoothies, sandwiches and salads.

VIII. HOME DEPOT CENTER GENERAL INFORMATION & POLICIES AND PROCEDURES

ALCOHOL AND SUBSTANCE ABUSE

It is illegal for anyone under the age of 21 to consume alcoholic beverages. An I.D. may be requested before the sale of alcoholic beverages. The use of unlawful drugs is strictly prohibited.

Premium Suite and Seat holders and their guests are required to obey all state and local laws governing the sale, possession and consumption of alcohol. Suite and Premium Seat holders and their guests are encouraged not to drink and drive. We suggest a designated driver program. Any member of the Premium Seating staff can arrange taxi service by request.

APPROPRIATE BEHAVIOR

For the comfort, safety and enjoyment of our patrons, all fans and their guests must maintain appropriate behavior at all times. Offensive language and behavior will not be tolerated. After a Home Depot Center staff member gives one warning, any subsequent occurrence will result in the immediate ejection from the stadium. Drunk and disorderly conduct will result in immediate ejection by Home Depot Center security.

AUTOMATED TELLER MACHINES (ATM's)

There are two Bank of America automated teller machines (ATM's) at The Home Depot Center. ATM's are located adjacent to the box office outside the Southwest entrance and adjacent to Goalies Grill on the Main Plaza.

BOX OFFICE

The Home Depot Center Box Office is located at 18400 Avalon Blvd. Carson, CA 90746. Tickets for Home Depot Center events can be purchased through all Ticketmaster outlets, the Ticketmaster 800 number and Ticketmaster website as well as The Home Depot Center Box Office; however, the Box Office does not take phone orders. The Home Depot Center Box Office hours are:

- Monday through Friday: 10:00am-6:00pm
- Saturday and Sunday: 3 hours before the event (may be closed on non-event days)
- Box Office closes approximately 90 minutes after the start of each event

CAMERAS AND AUDIO/VIDEO EQUIPMENT

The use of cameras and audio/video equipment is restricted and may be prohibited during certain events. Information on the policies of a specific event can be obtained from the Premium Seating Services Department.

Any commercial or other unauthorized use by Suite or Premium Seat holders or their guests of any transmission, picture, recording, film, videotape, writing, drawing or other depiction or description of any team, performer, event or any of their respective names, marks or logos is strictly prohibited.

CHILDREN

Children under two years old do not require a ticket. When a child has reached his/her 24th month, he/she is required to have a ticket to enter an event.

DEPARTURE POLICY

If you plan to leave your Suite or Premium Seat area to go to the American Express Stadium Club, or Main Concourse, be sure to take your ticket with you to ensure re-entry to your seats. Also, please remember that once you leave the building, there is absolutely no re-entry.

DIRECTIONS TO THE HOME DEPOT CENTER

Via 110 Freeway South (from Downtown L.A., Pasadena, Glendale & Burbank areas)

1) Exit on 190th Street. Make a left on 190th St., which becomes Victoria St. Continue past Avalon Blvd. For Reserved Parking (with a pass) use Gates "C" and "D" on your right. For General Unreserved Parking, continue on and use Gates "E" and "F" on your right.

or

2) Take the 91 Freeway Eastbound. Exit on Avalon Blvd. Make a left on Avalon Blvd. For Reserved Parking (with a pass) continue past Victoria St. and use Gate "A" or "B" on your left. For General Unreserved Parking, make a left on Victoria St. and use Gates "E" and "F" on your right.

or

3) Take the 91 Freeway Eastbound. Exit on Central Ave. Make a right on Central Ave. For General Unreserved Parking continue past Victoria St. and use Gate "G" on your right.

Via 110 Freeway North (from San Pedro & Palos Verdes areas)

1) Take the Del Amo Blvd. exit. Make a left on Figueroa St. and then a right on Del Amo Blvd. Make a left on Avalon Blvd. For Reserved Parking (with a pass) continue past University Dr. and use Gate "A" or "B" on your right. For General Unreserved Parking make a right on University Dr. and use Gate "I" on your left.

or

2) Take the 91 Freeway Eastbound. Exit on Avalon Blvd. Make a left on Avalon Blvd. For Reserved Parking (with a pass) continue past Victoria St. and use Gate "A" or "B" on your left. For General Unreserved Parking, make a left on Victoria St. and use Gates "E" and "F" on your right.

Via 405 Freeway South (from LAX, Santa Monica, West L.A & San Fernando Valley areas)

1) Exit on Vermont. At the bottom of the off ramp, make a left on 190th St., which becomes Victoria St. Continue past Avalon Blvd. For Reserved Parking (with a pass) use Gates "C" and "D" on your right. For General Unreserved Parking, continue on and use Gates "E" and "F" on your right.

or

2) For Unreserved Parking, take the 110 Freeway Northbound to the 91 Freeway Eastbound. Exit on Central Ave. For General Unreserved Parking continue past Victoria St. and use Gate "G" on your right, or make a right on Victoria St. and use Gates "E" and "F" on your left.

Via 405 Freeway North (from Long Beach & Orange County areas)

1) Exit on Avalon Blvd. Make a right on Avalon Blvd. For Reserved Parking (with a pass) continue past University Dr. and use Gate "A" or "B" on your right. For General Unreserved Parking make a right on University Dr. and use Gate "I" on your left.

or

2) Exit on Wilmington Blvd. Make a right on Wilmington Ave. and continue for about approximately 2 miles. For General Unreserved Parking make a left on University Dr. continue past Central Ave. and use Gate "I" on your right. For Reserved Parking (with a pass) continue past University Dr. and make a left on Victoria St. Continue past Central Ave. and use Gate "C" on your left.

Via 91 Freeway West (from East L.A County, North Orange County & Inland Empire areas)

1) Exit on Central Ave. Make a left on Central Ave. For Reserved Parking (with a pass) make a right on Victoria St. and use Gate "C" on your left. For General Unreserved Parking continue past Victoria St. and use Gate "G" on your right.

Via Artesia Blvd. (SR-91) East (from Beach Cities areas)

1) Take the 91 Freeway Eastbound. Exit on Avalon Blvd. Make a left on Avalon Blvd. For Reserved Parking (with a pass) continue past Victoria St. and use Gate "A" or "B" on your left. For General Unreserved Parking, make a left on Victoria St. and use Gates "E" and "F" on your right.

EMERGENCY PROCEDURES DURING AN EVENT

In the event of an emergency please remain calm and listen for proper instructions over the public address system or from building personnel. If you are instructed to evacuate the building, please do so in an orderly manner. Our security and guest services personnel will assist you to the nearest exit.

If you have a disability that may require special accommodations in an emergency, you should ask the guest services personnel to assist you so that appropriate accommodations may be provided.

FIRST AID STATION

The First Aid station is staffed during every event and is located behind the main plaza directly below the American Express Stadium Club, behind section 101.

GUEST SERVICES

Guest Services is located behind the main plaza adjacent to First Aid behind section 101. Guest Services representatives are available to answer questions, handle lost and found issues and more.

GUESTS WITH DISABILITIES

All requests for accommodating guests with disabilities should be arranged in advance through Premium Seating Services at (310) 630-2160.

All restroom facilities are designed for the accessibility and usability of guests with disabilities. Family or unisex restrooms are available on the Northeast and Southwest corners of the main concourse.

MERCHANDISE

Team LA, The Home Depot Center's team merchandise store, is located adjacent to the box office, and features a wide variety of the latest LA Galaxy, Chivas USA and Los Angeles Sol sportswear and memorabilia in addition to a variety of sports equipment. Premium Suite and Seat Holders receive a 20% discount on LA Galaxy, Chivas USA or Los Angeles Sol merchandise (team jerseys, t-shirts, novelties, etc.) at all Team LA store and kiosk locations and 10% on all other items (soccer shoes, equipment, etc.). You will need to show your Team LA Discount ID Card to obtain this discount.

PARKING

General Public Parking Areas

General Parking is available in a number of parking lots. We recommend that guests arrive early to avoid long lines and use gates E, F, G and I if they do not have a pre-paid parking pass.

Suite Parking Area

The Suite holder Parking lot is Lot #15. We recommend that guests use gates A or C when accessing this lot. Suite holders must have their pass with them to gain entry.

Suite holders have the opportunity to purchase up to two additional season parking passes in the best available lot. Please call Premium Seating Services to purchase additional spaces.

Premium Seat Parking Area

The Premium Seat holder Parking lot is Lot #10. We recommend that guests use gates A or C when accessing this lot. Premium Seat holders must have their pass with them to gain entry.

Premium Seat holders have the opportunity to purchase up to two additional season parking passes in the best available lot. Please call the Premium Seating Services Department to purchase additional spaces.

Lost Parking Passes

If a parking pass is lost, please contact Premium Seating Services with the pass number. The parking pass will be replaced for a fee of \$25.00.

Accessible Parking for Guests with Disabilities

Accessible parking for guests with disabilities is available in several lots. Users must display the parking pass designated for these lots in order to utilize these spaces. For more questions about parking for guests with disabilities, please contact 310-630-2018.

If you have a guest who requires special assistance, please contact Premium Seating Services at 310-630-2160 in advance. We make every effort to accommodate those with special needs.

SECURITY

The Home Depot Center is committed to ensuring a safe and comfortable entertainment experience for every guest. Please be aware that all protective services personnel or personal security officers directly employed to accompany a Suite or Premium Seat client must have a valid ticket and may not carry a weapon.

SMOKING

The Home Depot Center is designated as a non-smoking facility by California State Law. Smoking is only permitted on the main plaza.

SPECIAL EVENT POLICIES

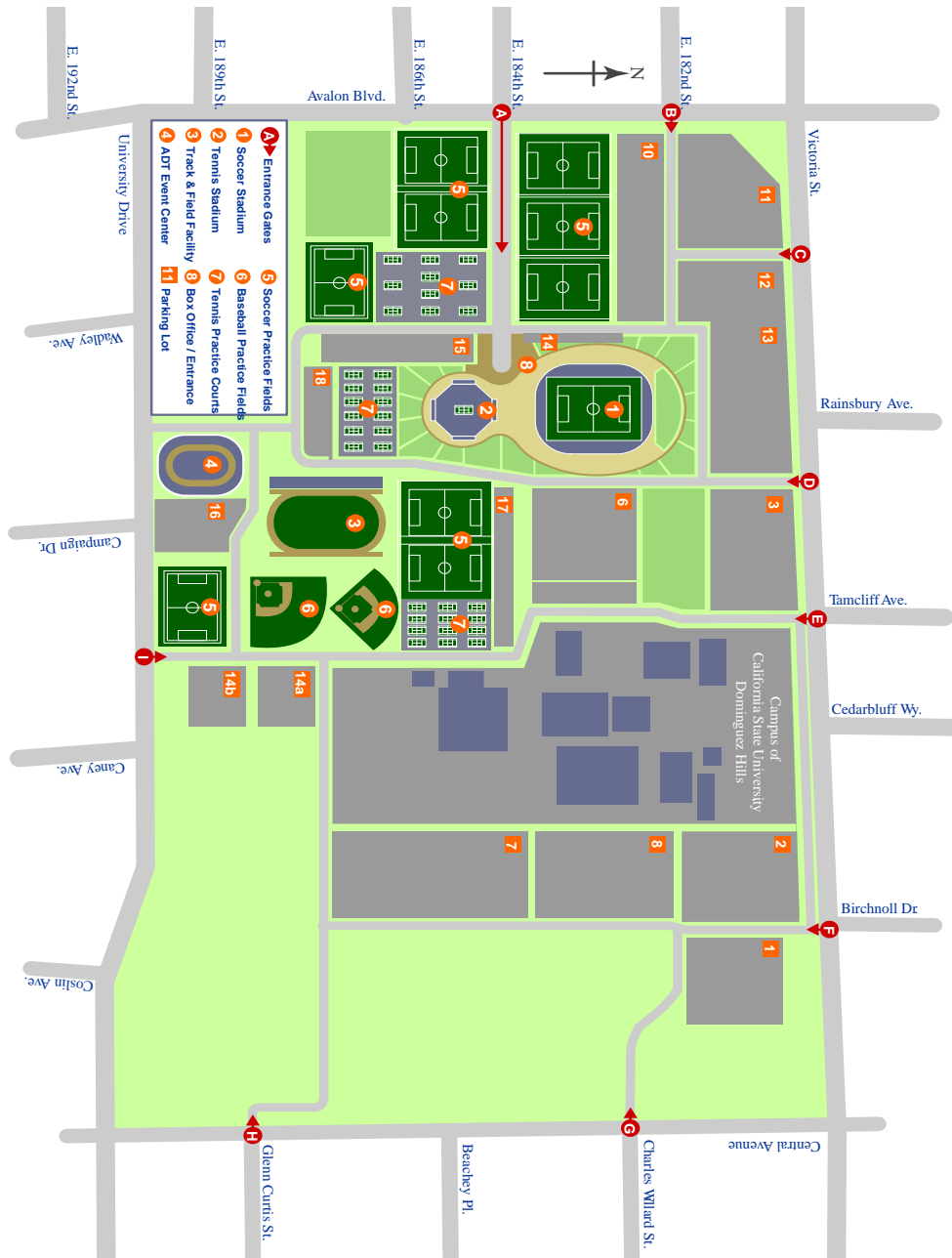
- ★ The Home Depot Center reserves the right to check all bags, purses, packages and briefcases upon entry into the stadium.
- ★ Guests may not bring food and beverage into the facility during events. The only exception to this policy is one small water bottle per guest.
- ★ Objects may not be thrown or tossed into the seating area or onto the playing surface or stage at any time. A violation will result in immediate ejection from the stadium.
- ★ For problems or questions during an event, please call a Guest Services Representative immediately. There is always an Event Manager and a Premium

Seating Services staff member on duty to assist Suite and Premium Seat holders and guests in any situation.

★ For medical emergencies, immediately notify First Aid or Security. A medical staff is on site for every event.

STADIUM MAPS

Home Depot Center Venue and Parking Map



Soccer Stadium Map



- Terrace Loft
- Luxury Suites
- Club Seats
- Sideline
- Corner
- Mezzanine
- Event Suites
- General Admission
- Endline

GUEST INFORMATION
 ADA-compliant facility
 Concessions on mobile carts
 Accessible restrooms
 Parking adjacent to facility

STADIUM FACTS
 27,000-seat capacity
 10 Soccer Training Fields
 1,500 Club Seats
 42 Luxury Suites
 6 Event Suites

Tennis Stadium Map

